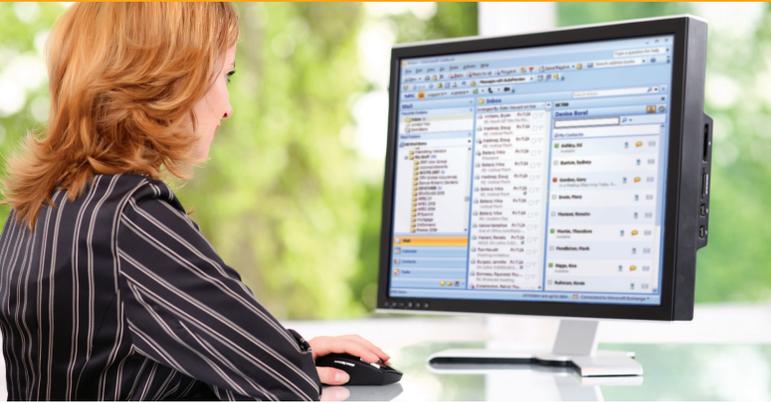


UC for Enterprise Desktop Client (UNIVERGE® UC700)



At a Glance

- An important element of UC for Enterprise Empowered User
- Rich presence information
- Integrated Microsoft® Office Outlook® toolbar
- Browser-based application for Mac computer and thin client users
- Individualized contact rules
- Presence-enabled communications history
- Intuitive call control, IM and conference management

Overview

UC for Enterprise (UCE) Desktop Client is an innovative desktop productivity application. As an integral part of NEC's UCE suite of applications, it combines mobility, rich presence, communication history, instant messaging, call control, voice and video conferencing, and collaboration into one powerful, easy to manage solution.

This application is an important element of NEC's UCE Empowered User, a set of productivity-enhancing applications that allow your employees to easily communicate from their desktop, stay connected while out of

the office or working remotely and simply perform administrative tasks through an easy-to-use interface.

The UCE Empowered User supports NEC's belief that an employee's role should define the technology used to communicate and enables you to tailor communications to fit each employee's role to truly empower your workforce. With UCE Desktop Client, businesses are able to adapt technology to an employee's daily activities which helps your organization become more efficient, responsive, collaborative and productive.

Solution

Rich Presence Information

UCE Desktop Client enables you to determine the real-time status and availability of your colleagues with just a quick glance of your contact list. The Contact List uses attractive status icons of different colors to indicate each contact's availability. The Contact List also shows colleagues your preferred method(s) of communication. If a contact is not logged in, on the phone, away from their desk, etc., you can set an alert to know when the person becomes available, and click to call from the alert. Use compact mode to see even more contacts at a glance, and the details panel to see additional methods and information about the contact, including their photo. Search for colleagues based on their organization and title to quickly find the

people you need to get the job done. With the availability of presence information, advanced searches, and alerts, your organization's responsiveness can be significantly enhanced.

Integrated Microsoft® Office Outlook® Toolbar

You choose how you want to use UCE Desktop Client - either as a standalone application, in the browser, or integrated with your Microsoft Office Outlook. By using the UCE Desktop Client for Microsoft Office Outlook view, you eliminate the need to run a separate client. An intuitive toolbar makes changing your presence status, adding a personal contact, initiating an IM, returning a phone call, viewing another's status and calling contacts in your corporate and personal directory quick and easy.

Browser-Based Application for Mac Computer and Thin Client Users

UCE Desktop Client is available as a browser-based application for Mac computer and thin client users. It provides access to the same presence enabled directories and call logs that users have come to expect from UCE Desktop Client. So if your preference is a Mac computer, you can still enjoy UCE Desktop Client's efficiency enhancing features such as call control and presence via its web browser-based access.

Individualized Contact Rules

UCE Desktop Client features Contact Rules that enable you to assign different call treatments for individuals and groups based on your set presence status. Users can select from one of the pre-defined status choices, such as Away from Desk, In a Meeting, Out of Office, etc., or create their own custom status message. Your status and rules can follow your Microsoft Outlook calendar and your desktop activity so you don't miss important conversations with designated callers while in a meeting, out of the office, temporarily away from your desk, or offline. Rich presence provides more information to your colleagues to enable them to make informed decisions about when and how to contact you. Using these rules enables the person calling or messaging you to reach you the first time that they try. It increases productivity by reducing the amount of time waiting for a return call or e-mail. This advanced application places no limits on call treatments, allowing redirection to IM, a single number or ringing multiple internal and external devices while providing an intuitive interface for managing these rules.

Presence-enabled Communications History

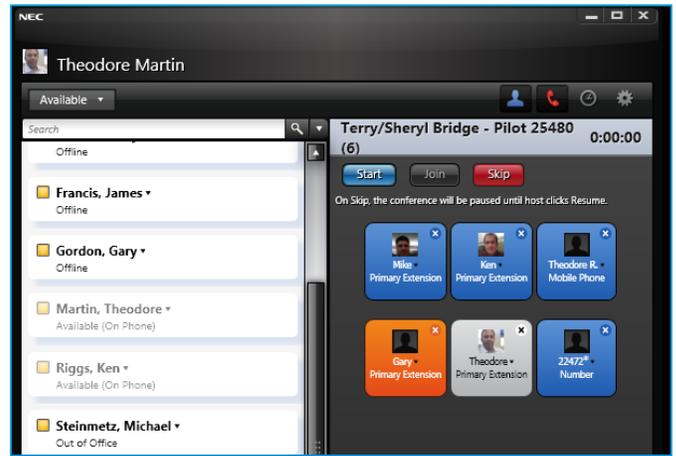
UCE Desktop Client not only shows you calls you received and placed and their duration, it also displays your IM history and indicates if you have missed calls, IMs, and voice mails. With integration to NEC's UCE Unified Messaging (UNIVERGE UM8500), you can click to play your voice mails and chose to delete them from within the UCE Desktop Client. What's more, the history shows you the presence of the related person so you can easily decide if they are available to return their call, saving you time in case they are currently on the phone, not at their desk, and not mobile.

Intuitive Call Control and Conference Management

UCE Desktop Client includes an easy-to-use graphical interface for call control with context-enabled icons, which enables any user to

immediately take advantage of the benefits this solution offers. You can click to dial directly from your contact lists or automatically dial the appropriate number based upon the recipient's status.

The interface also displays a small pop-up window for incoming calls that gives the user the choice of accepting the call, immediately sending it to voicemail, or redirecting the call to another phone – all with the single click of a mouse.



Additionally, its Conference Manager provides a graphical interface that enables you to easily manage voice conferences. You can view attendees graphically as they join a meet-me call-in bridge or you can initiate an ad-hoc conference by selecting (drag-and-drop) participants and groups from a Contact List or directory. Once all participants have been selected, the Desktop Client calls each participant (using his or her contact rules) and moves the call to the audio conference bridge. Icons within the Desktop Client show who is attending.

Instant Messaging for Quick Communication

UCE Desktop Client also provides Instant Messaging for short, immediate communication with colleagues. Even if the person you need is not online, you can still leave an offline IM that they will receive the next time they log in. In order to ensure compliance with certain standards, these messages are stored in the Communications History file with the other call events.

With UCE Desktop Client, you can improve your communication's effectiveness and facilitate quicker decision making. As a result, your business expenses are reduced and both productivity and customer service are improved. It's a powerful tool for working with your peers and getting things done as quickly as your business demands.

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